

# FAQ's about Easyprint PC

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### Where can I find the latest version of Easyprint PC

You can find it in [forum](#) or our [FTP server](#)

### Should I delete the configuration folder before each software upgrade

Yes. Generally we must modified the global settings in newer version, and we move global configuration files to a folder which user have permission to access.

Special folder, that's what we called "configuration folder":

C:\Users\{user name}\AppData\ Roaming\easyprint

PS. AppData is a hidden folder.

### Where can I feedback about Easyprint PC

You can post your question to [forum](#)